Clifton Park & Halfmoon Emergency Corps Inc.

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Charity Care Payment Program Notice

Clifton Park & Halfmoon Emergency Corps is committed to serving our community by working together to identify and adopt best practices that benefit our patients and their families. In order to fulfill our charitable mission and purpose, we maintain a charity care payment policy for patients who are unable to pay for all or part of their care for various reasons.

Charity care is not available to patients who are able to pay for their care. For those patients who are able to pay for their care, arrangements can be made as to the timing of payment, such as by payment plans. Payment plans are available regardless of income and situational status.

It is not the intent of this policy to provide charity care to patients who are either underinsured or have high deductibles or copayments.

Clifton Park & Halfmoon Emergency Corps Charity Care Program is designed to apply the most appropriate level of payment for those patients requesting charity care consideration:

Options may include:

- Provide full Charity Care Program reduction to low income or patients in financial need earning **less than** the Federal Poverty Income Guideline (FPIG).
- Provide partial Charity Care Program reduction amount to low income or patients in financial need earning more than the Federal Poverty Income Guideline (FPIG) but less than 150% of the FPIG.
- Provide extended payment plans with no interest charges to our patients in financial need.

Patients must contact us or our designated billing agent (found on your statement) and must provide the following information on the CPHM Charity Care Payment Application (ADM-009):

- 1) Assurance that they do not have insurance coverage, or evidence of what coverage they do have and the applicable patient obligations;
- Assurance that they do not qualify for governmental insurance programs (Medicare / Medicaid);
- 3) Assurances of their income and/or employment status permitting us to make a reasonable judgment as to whether Charity care is available to them.

All information received by us will remain confidential. Any patient providing misleading information may be reassessed the full total of the bill for services.